We have created one APP for the Dealers side in order to activate or make diagnosis of the bike using Bluetooth® and a simple Smartphone complemented with a Web Back Office system to give to your commercial and technical force simple access to the status of the bike for doing important operations like activating or deactivating the e-bike, updating and getting detailed information of the system by using special engineering modes.

Now your product is more accessible, more reliable and more secure in your commercial transactions. When you build a new e-bike we give to you connected tools to include in automatic way part numbers of the components of the e-bike supported by ebikemotion®. This information is linked with the chassis number of the e-bike creating a unit that could be accessible by you and your dealer.

Simple operations like check the status of one e-bike or complex like a firmware update, now are very close to your dealer network that will only need one compatible smartphone with Bluetooth® to do everything.

Marketing One2One and user loyalty tools based on the information that the Dealer APP collects of ebikemotion devices will give to you a new opportunity of business improving also your aftersales service with a deep knowlegde of the evolution and aging of your product.

Target Applications:
e-bike Status
Remote Diagnostic
Performance analysis
Dealer network loyalty
e-bike Tracking & Recovering
Marketing One2One

Keep your users connected to your commercial and technical force

The dealer is the key of the market, which is one premise that you as Manufacturer knows very well. Attending to this priority, the Dealer’s APP is a tool that will convert the Dealer in something important in the aftersales service. You will know in detail the date of activation of your e-bikes, when one has been stolen, you will give support to your users to recover them just using your commercial force and an Smartphone.

Integrated software platforms
Product Features

**Diagnosis & Device Installation**
Check by Bluetooth® the e-bike. Associate, update and code new or installed devices in the e-bike, using just the Smartphone.

**Engineering Mode**
View detailed information of the e-bike devices in real time (Temperature, Current, etc.), save data and generate reports.

**Status & Log**
Activate e-bikes just for demo and lock in the shop, as well as control if the e-bike that the dealer is checking has been stolen.

**Settings**
Adjust the main parameters of the APP to make the dealer tasks easier. (Possibility to work with several OEMS at the same time)

The Dealer’s Web Back Office is an extra tool that gives to the Dealer the opportunity to manage all the information in an enhanced media.